



GRETEX CORPORATE SERVICES LIMITED  
INVESTORS COMPLAINTS DATA

### INVESTORS COMPLAINTS DATA

**INITIAL PUBLIC OFFER (IPO) AND FURTHER PUBLIC OFFER (FPO) INCLUDING OFFER FOR SALE (OFS):**

**DATA FOR MONTH ENDING – September 30, 2025**

| Sr. No. | Received from                 | Pending as at the end of last month | Received during the particular month | Resolved during the particular month* | Total Pending during the particular month # | Pending complaints > 1 month | Average Resolution time <sup>^</sup> (in days) |
|---------|-------------------------------|-------------------------------------|--------------------------------------|---------------------------------------|---------------------------------------------|------------------------------|------------------------------------------------|
| 1       | Directly from Investors       | 0                                   | 0                                    | 0                                     | 0                                           | 0                            | 0                                              |
| 2       | SEBI (SCORES)                 | 0                                   | 0                                    | 0                                     | 0                                           | 0                            | 0                                              |
| 3       | Stock Exchanges (if relevant) | 0                                   | 0                                    | 0                                     | 0                                           | 0                            | 0                                              |
| 4       | Other Sources (if any)        | N.A.                                | N.A.                                 | N.A.                                  | N.A.                                        | N.A.                         | N.A.                                           |
| 5       | <b>Grand Total</b>            | 0                                   | 0                                    | 0                                     | 0                                           | 0                            | 0                                              |

<sup>^</sup> Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

<sup>#</sup> Inclusive of complaints pending as on the last day of the month.

<sup>\*</sup> Inclusive of complaints of previous months resolved in the current month.

**TREND OF MONTHLY DISPOSAL OF COMPLAINTS (FOR 5 MONTHS ON ROLLING BASIS):**

| Sr. No. | Month              | Carried forward from previous month | Received during the particular month | Resolved during the particular month * | Pending at the end of the particular month # |
|---------|--------------------|-------------------------------------|--------------------------------------|----------------------------------------|----------------------------------------------|
| 1       | May 31, 2025       | 0                                   | 0                                    | 0                                      | 0                                            |
| 2       | June 30, 2025      | 0                                   | 0                                    | 0                                      | 0                                            |
| 3       | July 31, 2025      | 0                                   | 0                                    | 0                                      | 0                                            |
| 4       | August 31, 2025    | 0                                   | 0                                    | 0                                      | 0                                            |
| 5       | September 30, 2025 | 0                                   | 0                                    | 0                                      | 0                                            |
|         | <b>Grand Total</b> | <b>0</b>                            | <b>0</b>                             | <b>0</b>                               | <b>0</b>                                     |

\* Inclusive of complaints of previous months resolved in the current month.

# Inclusive of complaints pending as on the last day of the month

**TREND OF ANNUAL (CALENDAR YEAR) DISPOSAL OF COMPLAINTS (FOR 5 YEARS ON ROLLINGBASIS):**

| Sr. No. | Year               | Carried forward from previous year | Received during the particular year | Resolved during the particular year | Pending at the end of the particular year |
|---------|--------------------|------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------------|
| 1       | 2021               | 0                                  | 0                                   | 0                                   | 0                                         |
| 2       | 2022               | 0                                  | 0                                   | 0                                   | 0                                         |
| 3       | 2023               | 0                                  | 2                                   | 2                                   | 0                                         |
| 4       | 2024               | 0                                  | 0                                   | 0                                   | 0                                         |
| 5       | 2025               | 0                                  | 0                                   | 0                                   | 0                                         |
|         | <b>Grand Total</b> | <b>0</b>                           | <b>2</b>                            | <b>2</b>                            | <b>0</b>                                  |